

Enrollment Update

Chris Riley-Tillman, Provost and Executive Vice President Saichi Oba, Vice Provost for Enrollment Management

ENROLLMENT MANAGEMENT

Today's agenda

- Update on admissions and enrollment for fall 2024
- A look ahead at fall 2025 & beyond



FIRST-YEAR ENROLLMENT

| Fall 2023 | Fall 2024 | % Change |
|-----------|-----------|----------|
| 4,249 | 4,350 | 2.4% |

Fall 2024 Census Day Headcount

OVERALL SYSTEM ENROLLMENT

| Fall 2023 | Fall 2024 | % Change | | |
|-----------|-----------|----------|--|--|
| 26,490 | 25,685 | -3.0% | | |

Fall 2024 Census Day Headcount

FALL 2024 CENSUS DAY HEADCOUNT ENROLLMENT

New first-year student enrollment demographics

| | Fall 2023 | Fall 2024 | % change |
|---------------------|-----------|-----------|----------|
| Number of students | 4249 | 4350 | +2.4% |
| % persons of color* | 39.5% | 43.3% | +3.8% |
| % international | 1.7% | 1.1% | -0.6% |
| %WA resident | 82.7% | 84.6% | +1.9% |
| % women | 53.8% | 54.9% | +1.1% |
| % first generation | 37.1% | 36.9% | -0.2% |
| % veteran | 0.6% | 0.6% | +0.0% |
| % low income | 32.2% | 39.5% | +7.3% |

*Asian, Native American/Alaska Native, Black/African American, Native Hawaiian or PI, Hispanic/Latino, or two or more races.

FALL 2024 CENSUS DAY HEADCOUNT ENROLLMENT

New transfer student enrollment demographics

| | Fall 2023 | Fall 2024 | % change |
|---------------------|-----------------|-----------|----------|
| Number of students | 1,955 | 1,978 | +1.2% |
| % persons of color* | 36.4% | 39.6% | +3.2% |
| % international | 2.0% | 1.9% | -0.1% |
| %WA resident | 87.9% | 87.9% | +0.0% |
| % women | 56.1% | 55.8% | -0.3% |
| % first generation | 45.2% | 38.0% | -7.2% |
| % veteran | 5.5% | 5.4% | -0.1% |
| % low income | ow income 50.0% | | +3.2% |

*Asian, Native American/Alaska Native, Black/African American, Native Hawaiian or PI, Hispanic/Latino, or two or more races.

WSU Fall 2024 Census Day Enrollment

| Campus | Student type | Fall 2024 enrollment | Change from fall 2023 | % change | Campus | Student type | Fall 2024 enrollment | Change from fall 2023 | |
|---------|-----------------|-------------------------|--------------------------|-------------|------------|-----------------|-------------------------|--------------------------|--|
| Everett | All | 237 | +25 | +11.8% | | All | 1,220 | -61 | |
| | First-year* | 9 | 0 | +0.0% | Spokane | First-year* | 4 | 0 | |
| | Transfer | 74 | +16 | +27.6% | | Transfer | 58 | 0 | |
| Global | All | 3,590 | -160 | -4.3% | Tri-Cities | All | 1,489 | +48 | |
| | First-year | 109 | -4 | -3.5% | | First-year | 261 | +36 | |
| | Transfer | 564 | +12 | +2.2% | | Transfer | 182 | +4 | |
| Pullman | All | 16,449 | -601 | -3.5% | Vancouver | All | 2,700 | -56 | |
| | First-year | 3,591 | +86 | +2.5% | | First-year | 376 | -17 | |
| | Transfer | 764 | +1 | +0.1% | | Transfer | 336 | -10 | |

*Running Start entrants with direct transfer agreement (DTA) associate degree.

NOTE: All students includes new and returning students, all levels (undergraduate, graduate, professional). New entering students are broken out by first-year and transfer only (post-baccalaureate, former students returning, etc. are not itemized here).

Enrollment Management Student Lifecycle **Retention – why it matters**

Community and Campus Culture - retained Cougs contribute to a stable and cohesive campus community. They help build a vibrant campus culture and enhance the overall student experience, which benefits current and future students.

Student Success and Outcomes – leads to higher graduation rates and improves reputation.

Resource Efficiency – retaining students increases ROI of recruiting them.

Long-Term Relationships – cradle to endowment

Financial Stability – tuition & fees are the second largest source of revenue for WSU.

Enrollment Management Student Lifecycle Integrated Operations

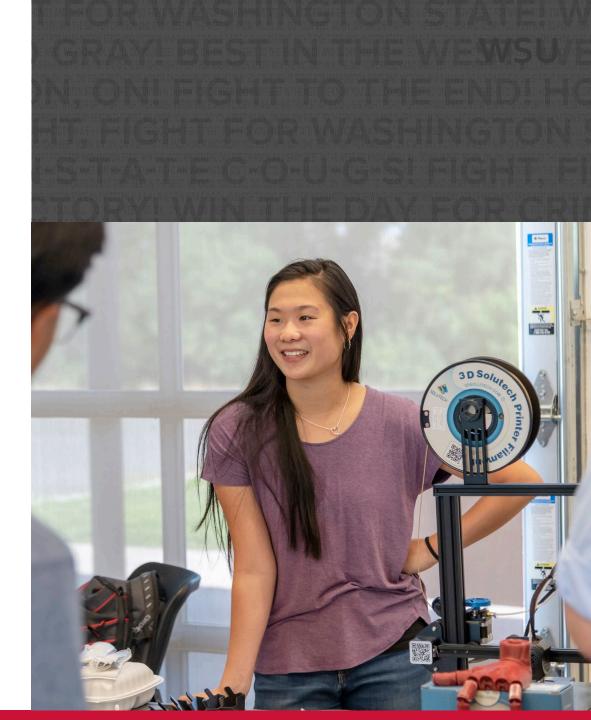
LESS SOPHISTICATED

MORE SOPHISTICATED

| INITIAL | OPERATIONAL | STRATEGIC | INTEGRATED | |
|---|--|--|---|--|
| Beginning to integrate enrollment functions | Executing on top-down enrollment goals | Informed executive leadership of enrollment | Collaborative executive leadership of enrollment | |
| Recruitment-focused | Limited lifecycle approach | Expanded lifecycle approach | Complete lifecycle approach | |
| Building data quality for enrollment | Limited data sharing and integration | Good data sharing and integration | Full data integration and utilization | |
| Identifying enrollment goals | Delegated executive leadership of enrollment | Enrollment strategy within the context of institutional strategy | Enrollment viewpoint in co-creation of institu- tional strategy | |

Enhanced Recruitment Strategies

- Instant Decision Days for WSU Pullman, Tri-Cities, and Vancouver
- Washington Guaranteed Admissions Program (WAGAP) continued expansion WSU system
- Lost Market WSU system (admitted did not enroll anywhere or enrolled at a CC)
- College Tour for Pullman
- Niche profile WSU Pullman
- July Jump Start (pre-admission for rising Juniors) Pullman only, may expand to WSU system in 2025



APPENDIX

WSU System First-Year Admission Funnel

interest in WSU Applicant

Inquiry

Students have applied for Admission to WSU

Admitted

congratulatory letters

space at WSU

Qualified students who have been admitted and have received

Confirmed

Enrolled

Students who are enrolled

as of the 10th day census

4.350

Students who have paid the deposit to secure their

Students who have expressed

25,462

22.060

5,472

Create and build awareness and interest, intrigue students to want to learn more about WSU. Urge students to request more information.

Educate students about the unique opportunities and benefits of attending WSU, increase engagement and drive applications. Urge students to start the application process.

Urge students to complete their applications and provide all information needed for admission review and decision. Move as many gualified applicants to ADMITTED as early as possible in the admission cycle. Keep students engaged.

Move ADMITTED students to CONFIRMED as early as possible in the admission cycle. Focus efforts on leveraging favorable decisions for the most academically prepared students by offering scholarships to targeted students at time of admission. Urge students to confirm so they can take the next steps (housing, orientation). Increase engagement of parents toward confirmation.

Keep students engaged and reduce "melt." Urge students to take the next steps including signing up for orientation and housing, joining admitted student communities, and connecting with the WSU community. Continue to help students see themselves as WSU Cougars.

Seal the deal and reduce further melt after enrollment and before the start of the semester. Keep students engaged and on track to attend. Intensify work with students and parents. Numbers are matriculated 10th day census goal.

WSU Everett Undergraduate Admission Funnel

Inquiry Students who have expressed interest in WSU Applicant Students have applied for Admission to WSU

Admitted

149

107

1,360

239

Confirmed

Qualified students who have been admitted and have received congratulatory letters

> Students who have paid the deposit to secure their space at WSU

> > Enrolled Students who are enrolled

as of the 10th day census

Includes 58 new transfer students

79

Educate students about the unique opportunities and benefits of attending WSU Everett, increase engagement and drive applications. Provide student life information, degree requirements, admissions and financial aid assistance. Urge students to start the application process.

Urge students to complete their applications and provide all information needed for admission review and decision. Incentivize application completion through WSU Everett's assured Admission program.

Move ADMITTED students to CONFIRMED as early as possible in the admission cycle. Focus efforts on retaining admits through faculty and current student engagement workshops, all geared towards moving admits towards committing to WSU Everett.

Keep students engaged and reduce "melt." Urge students to take the next steps including signing up for orientation, joining admitted student communities, and connecting with the WSU community. Continue to help students see themselves as WSU Everett Cougars.

Seal the deal and reduce further melt after enrollment and before the start of the semester. Keep students engaged and on track to attend. Intensify work with students. Numbers are matriculated 10th day census goal.

WSU Global First-Year/Transfer Admission Funnel

Inquiry 3,811 Students who have expressed interest in WSU Applicant 1,798 Students have applied for Admission to WSU Admitted 1,307 Oualified students who have been admitted and have received congratulatory letters Confirmed 928 Students who have paid the deposit to secure their space at WSU

> **Enrolled** Students who are enrolled as of the 10th day census

> > 673

Educate students about the rigorous learning opportunities and student life opportunities for online learners at WSU Global Campus. Provide degree program information, financial aid information and offer transfer credit evaluation. Encourage prospects to begin application process.

Urge students to complete their applications and to provide transfer work and other documentation/information needed for admission review and decision. Provide additional support and information about the transfer process.

Continue to communicate with admitted students encouraging them to commit to their education at WSU Global Campus and utilize resources for success such as WSU career counseling.

Keep students engaged and reduce "melt." Urge students to take the next steps including completing the new student orientation, setting up initial academic advising session, and exploring WSU Global Campus involvement opportunities. Continue to help students see themselves as successful online Cougs.

Seal the deal and reduce further melt after enrollment and before the start of the semester. Keep students engaged and on track to start strong at the beginning of the semester. Outreach by the academic advisor and student support staff. Numbers are matriculated 10th day census goal.

WSU Pullman First-Year Admission Funnel

Inquiry

Students who have expressed interest in WSU

116,726

Applicant Students have applied for Admission to WSU

22,504

Admitted

admitted and have received

congratulatory letters

Qualified students who have been 19,797

4.547

Confirmed

Students who have paid the deposit to secure their space at WSU

Enrolled

Students who are enrolled as of the 10th day census

3.604

Create and build awareness and interest, and intrigue students to want to learn more about WSU. Urge students to request more information

Educate students about the unique opportunities and benefits of attending WSU, increase engagement and drive applications. Urge students to start application process.

Urge students to complete their applications and provide all information

needed for admission review and decision. Move as many gualified applicants to ADMITTED as early as possible in the admission cycle. Keep students engaged.

Move ADMITTED students to CONFIRMED as early as possible in the admission cycle. Focus efforts on leveraging favorable decisions for the most academically prepared students by offering scholarships to targeted students at the time of admission. Urge students to confirm so they can take the next steps (housing, orientation).

Increase engagement of parents toward confirmation.

Keep students engaged and reduce "melt." Urge students to take the next steps including signing up for orientation and housing, joining admitted student communities, and connecting with the WSU community. Continue to help students see themselves as WSU Cougars.

Seal the deal and reduce further melt after enrollment and before the start of the semester. Keep students engaged and on track to attend. Intensify work with students and parents. Numbers are matriculated 10th day census goal.

WSU Spokane Transfer Admission Funnel

745

167

Inquiry

Students who have expressed interest in WSU

Applicant

Students have applied for Admission to WSU

Admitted

91 admitted and have received congratulatory letters from their respective programs and are directly confirmed to WSU Spokane.

Confirmed

73 Qualified students who have been admitted and have received congratulatory letters from their respective programs and are directly confirmed to WSU Spokane.

Enrolled

Students who are enrolled as of the 10th day census

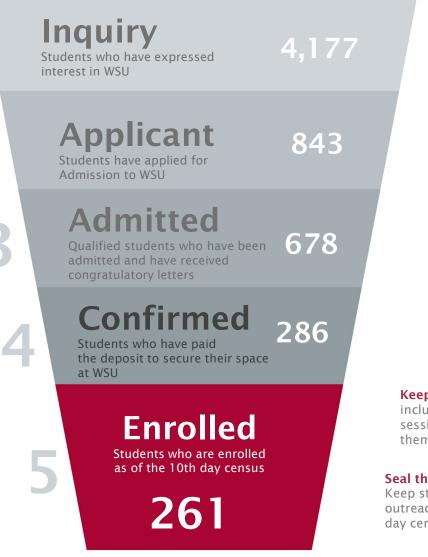
Educate students about the unique opportunities and benefits of attending WSU to pursue a degree in the health sciences. Provide financial education, and information on unique requirements, processes, dates, and deadlines. Knowing we may not see most of these students as applicants for 1-3 years, we urge them to engage with other WSU campuses and start the application process to become a Coug.

Urge students to meet deadlines, follow unique application processes, complete their applications and provide all transfer work and other documentation/information needed for admission review and decision. Continue to provide support and information about the processes of application to each program.

Continue to communicate with students about the next steps including completing specific onboarding processes for their respective programs, academic program orientations, and new student orientation for the campus. In addition, encourage them to explore involvement opportunities, and resources to help aid in their success as Spokane Health Sciences Cougs.

Seal the deal and reduce further melt after enrollment and before the start of the semester. Keep students engaged and on track to to start the semester successfully. Continue outreach by academic advisors and student support services. Numbers are matriculated 10th day census goal.

WSU Tri-Cities First-Year Admission Funnel



Create and build awareness around the high-quality education available close to home. Share the affordability of a WSU Tri-Cities education and the value of a WSU degree. Inform students of financial aid and scholarship opportunities. Encourage students to request more information.

Educate students about the affordability of a WSU Tri-Cities degree and the benefits of attending college on a smaller campus with small class sizes. Engage them during one-on-one appointments and campus tours and campus events to provide opportunities to explain the application process and how to maximize their financial assistance. Provide admissions application and financial aid workshops, including onsite admissions. Help students complete their applications.

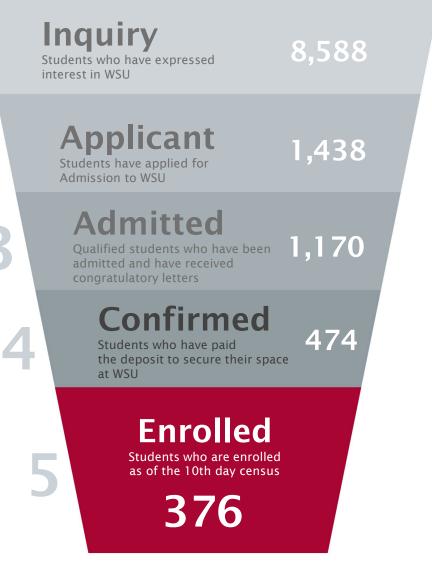
Urge students to complete their applications and submit required documents, including any transfer work, by the priority deadlines. Move as many qualified applicants to ADMITTED as early as possible in the admission cycle. Keep students engaged through on-campus events and individual student outreach.

Move ADMITTED students to CONFIRMED as early as possible in the admission cycle. Focus outreach on explaining financial aid and scholarship awards to engage students and their families. Help students to confirm so they can take the next steps (orientation, advising).

Keep students engaged and reduce "melt." Encourage students to take the next steps including completing the new student orientation, setting up initial academic advising sessions, and exploring involvement opportunities. Continue to help students see themselves as WSU Tri-Cities Cougs through on-campus events and outreach.

Seal the deal and reduce further melt after enrollment and before the start of the semester. Keep students engaged and on track to start strong at the beginning of the semester through outreach by the academic advisor and student support staff. Numbers are matriculated 10th day census goal.

WSU Vancouver First-Year Admission Funnel



Create and build awareness and interest in degree programs at WSU Vancouver. Promote the affordability of a WSU Vancouver education and the value of a degree. Provide financial aid and scholarship outreach and encourage students to visit campus.

Educate students about the unique opportunities and benefits of attending WSU Vancouver. Engage them in campus tours and events so they can see themselves at WSU Vancouver. Provide admissions and financial aid workshops, including onsite admissions decisions. Help students complete their applications.

Urge students about the unique opportunities and benefits of attending WSU Vancouver. Engage them in campus tours and events so they can see themselves at WSU Vancouver. Provide admissions and financial aid workshops, including onsite admissions decisions. Help students complete their applications.

Move ADMITTED students to CONFIRMED as early as possible in the admission cycle. Focus efforts on offering scholarships to students with a GPA of 3.8 and above to incentivize confirmation. Provide outreach to first-generation and low-income students and their families to help them confirm so they can take the next steps (advising, orientation).

Keep students engaged and reduce "melt". Drive students to complete new student orientation, schedule advising appointments, and explore student involvement opportunities. Continue to help students see themselves as WSU VanCougs!

Seal the deal and reduce further melt after enrollment and before the start of the semester. Keep students engaged and on track to attend. Intensify work with students and parents. Numbers are matriculated 10th day census goal.